

July 3, 2014

Mel,

During my time as an agent, I have purchased over 12 agencies and every one of them has been challenging, or so I thought. When I went to purchase the 2 newest locations in Houston, I never did I imagine I would need your assistance. You turned what I soon thought to be an impossible situation, into something realistic. You were able to guide me and swiftly walk me through this new kind of challenging process that I was not used to handling. You and your team were more than diligent in getting all necessary information in order to get this executed. Tremendous thanks to you for everything you did to help me close these deals. I appreciate your help and guidance and look forward to working again with you in the future.

Best regards,

Brent Walters, Agency Owner